



Simple's What's Next

Enterprise 2.0 and its affect on
Business Intelligence Software

Anthony Deighton, Senior Vice
President of Marketing

About QlikTech

Heritage

- Founded in 1993 in Sweden
- R&D located in Lund, Sweden
- Granted patents on in-memory associative technology
- Eight major QlikView product releases
- QlikView 8 released in 2007
- Lead investors – Accel Partners and JVP



Board

- **Paul Wahl**, former COO Siebel and CEO, SAP America
- **Alex Ott**, JVP, former President, Siebel North America
- **Bruce Golden**, Accel, former Executive, Sun, Illustra and Informix
- **Claes Björk**, former CEO, Skanska
- **Måns Hultman**, Chairman, QlikTech
- **Lars Björk**, CEO, QlikTech

Organization

- Management Team:
 - Former executives from SAP, Siebel, Oracle, Mactive, Intenia
- ~400 employees across 17 offices in 9 countries
- More than 300 partners
- Headquartered in US (Radnor, PA)

Results

- Leading provider of next generation BI solutions
- Fastest growing BI software company in the world for three years running (2005 – 2007) according to IDC
- Profitable, annual revenue growth of ~80%
- 8,456 customers in 85 countries
- Adding 13 new customers every day
- 381,000 live users

Our Mission



Simplifying Analysis For Everyone

Patented In-Memory Associative Technology

A Fundamental Difference

What



Associative

- Thought driven
- Natural
- Freeing
- Flexible
- Collaborative
- Personal
- Empowering

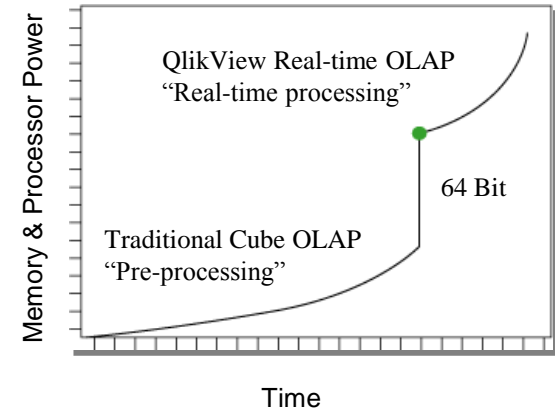
How



In Memory

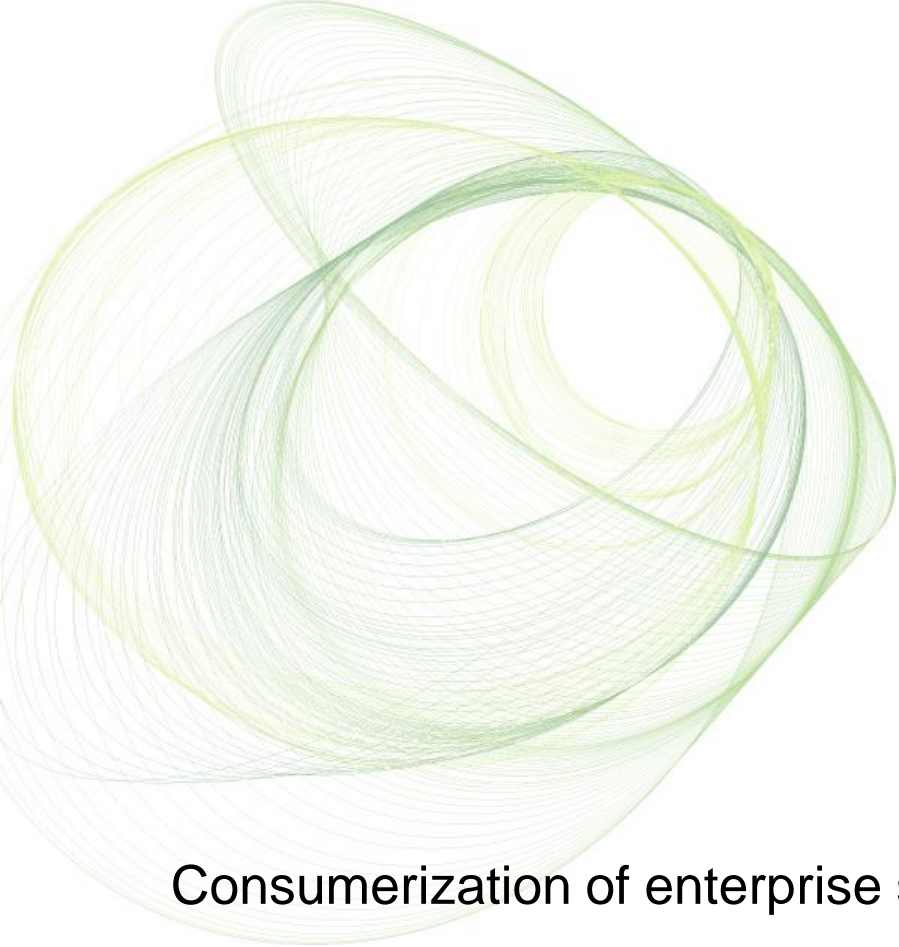
- Fast
- Light impact
- Visually Interactive
- Summary and Detail
- Portable
- Simple
- Inexpensive
- Integrative

The Power of Simplicity



Simple is What's Next...

- Industry Trends
 - Consumerization of enterprise software
 - Top down vs. bottom up management
 - Consolidation in BI
- Impact on QlikView



Consumerization of enterprise software

What did we learn in Enterprise 1.0?

- Sell to “C-level” executives
- “We don't wake up for less than [\$1,000,000 deal]”
- One big deal each year
- Reality is a guide, pitch the possible
- Every answer begins with, “yes”
- Sell first, deploy second
- Win every feature war
- World's leading provider of fully integrated suites
- Never pilot
- Scripted demo vignettes
- No touching

Customer complicity?

Changing expectations of how software is delivered

- 1990: shrink wrapped, box, manual, diskette
 - Support by manual
- 1995: shareware, internet delivered
 - Support by news group
- 2000: web site
 - Support by chat, email, group... or not needed



New generation of IT buyer

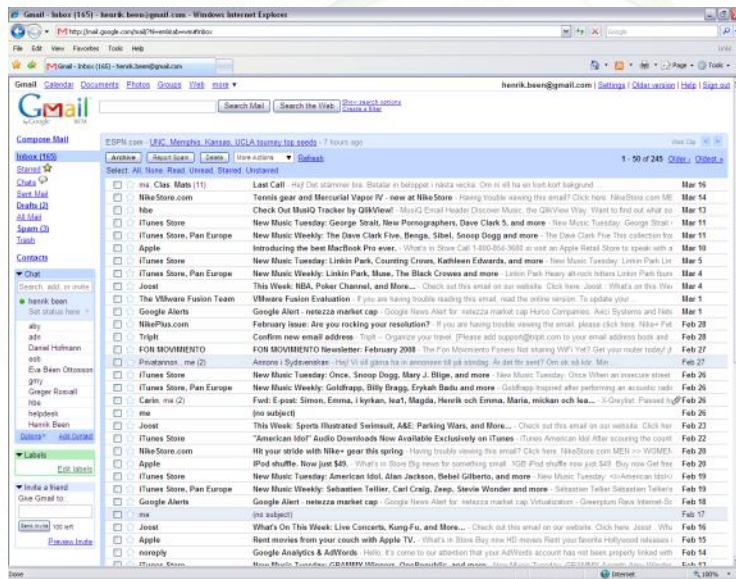
Generation Y

- Always connected
- Tech savvy
- Narcissists
- Completely public
- Herd mentality
- Fickle but driven



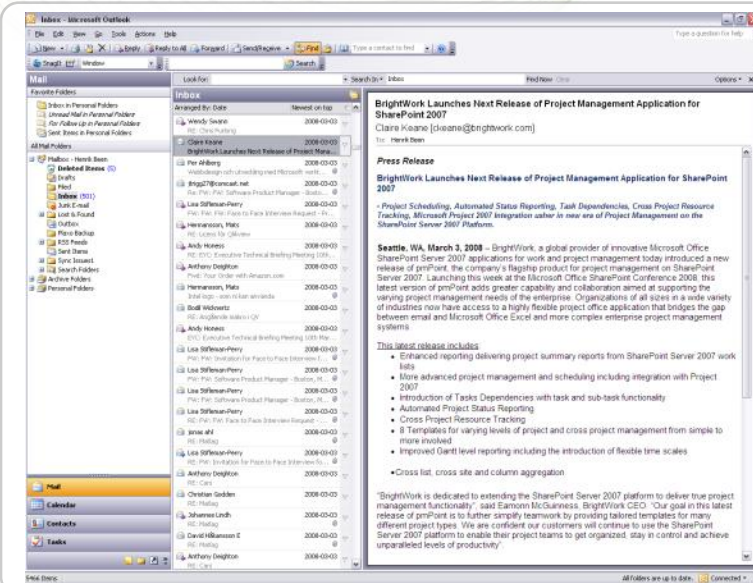
IT Rules Don't Apply

Gmail vs. Outlook



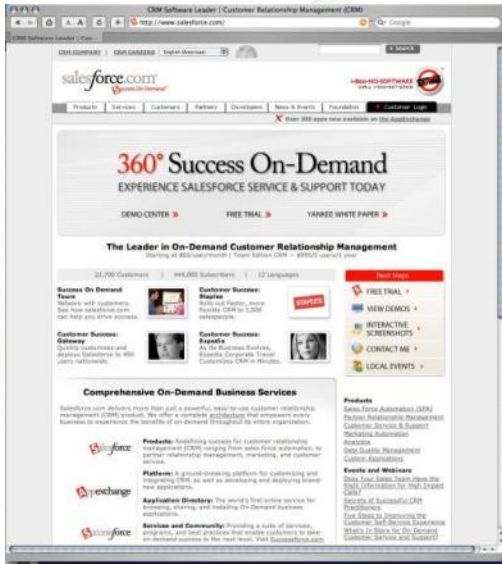
- All my email, any time, everywhere

- Slick clickable UI
- Search
- Ads delivery
- 24/7 operation
- ...

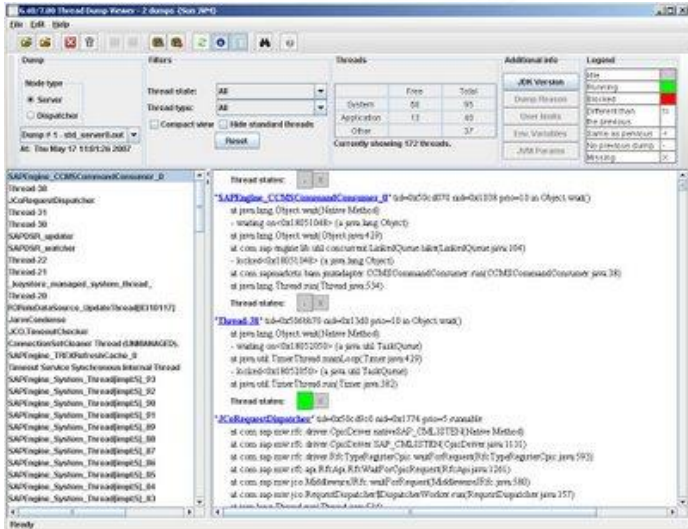


- Reading pane
- SMTP/IMAP support
- Global address book
- Trust center
- Out-of-office messages
- Pluggable framework
- Notes, Journal, Todo
- Mailbox cleanup
- PSTs
- Email Forms
- ...

Salesforce.com vs. SAP



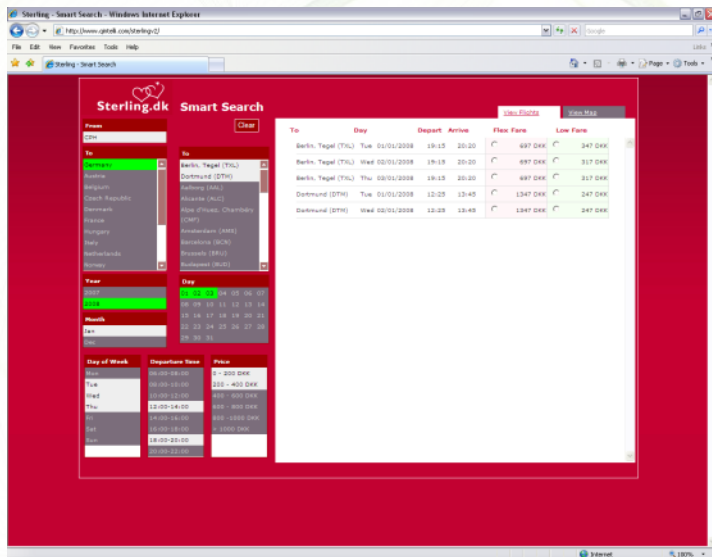
- Customer Relationship Management, now
-
- World's largest Oracle DB
 - Massive concurrency
 - Always live
 - Multi tenancy
 - Configurable
 - ...



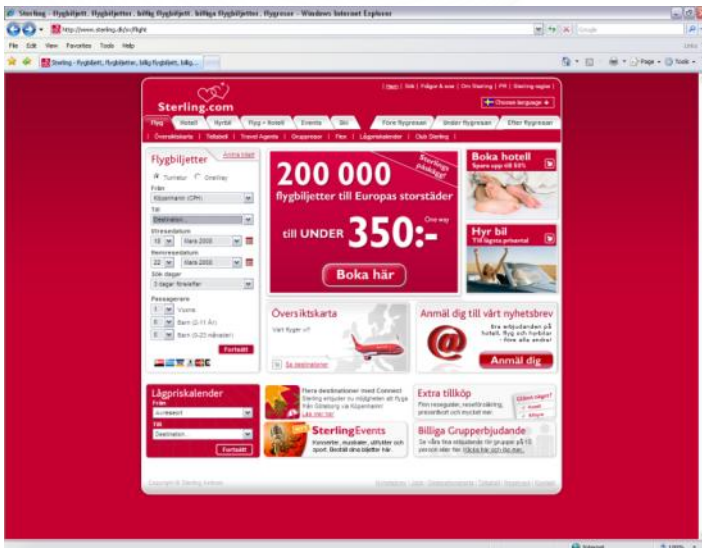
- ERP, CRM, BPM, MM, AP, AF, AHHH
- User control
- Process definition
- Required fields
- Workflow engine(s)
- Meta data
- BAPI
- Lists and forms
- ...

QlikView

QV Sterling vs. Sterling



- Always find a flight



- Destination
- ↓
- Date
- ↓
- Time
- ↓
- Flight
- ↓
- Fare

<http://www.sterling.dk/flight>

sterlink dk



We would fly with us

Choose language ↓

Flight**Flight + Hotel****Hotel****Car hire****Before the flight****During the flight****After the flight**[Route map](#)[Timetable](#)[Travel Agents](#)[Group travel](#)[Flex](#)[Low Fare Calendar](#)[Club Sterling](#)[Right Now offers](#)

Air tickets

[Change ticket](#)☒ Round trip ☐ OneWay

From

Departure City

To

Destination...

Date to fly out

28 April 2008

ReturnDate

2 May 2008

Search Dates

3 days before/after

Passengers

1 Adults

0 Children (2-11 years)

0 Children (0-23 months)

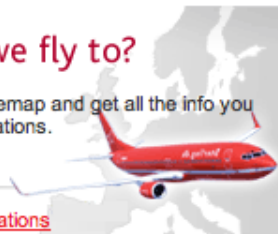
Continue

6 great offers

Every day
until April 30[Click here](#)Book your hotel
Save up to 50%Rent a car
With price guarantee

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Check out our routemap and get all the info you need on our destinations.

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Low-cost calendar

From

Departure City

Right Now

Find our best and cheapest offers right now. [Click here.](#)

More stuff

Find travel guide, gift voucher, insurance, transfer, and more.

Remember!

✓ Hotel

✓ Car hire



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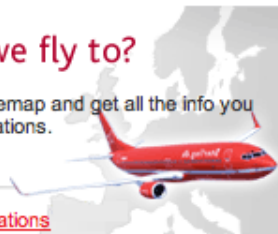
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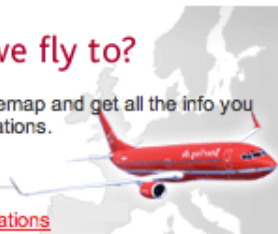
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From

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To

Geneva (GVA)

Date to fly out

28

April 2008

ReturnDate

2

May 2008

Search Dates

Selected days only

Passengers

1

Adults

0

Children (2-11 years)

0

Children (0-23 months)

Continue

6 great offers

[Click here](#)

Book your hotel

Save up to 50%



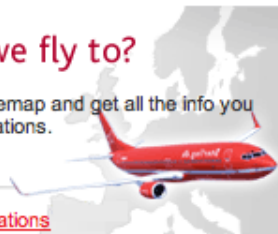
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With price guarantee



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More stuff

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Remember!

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✓ Car hire



We would fly with us

1. Available departures

2. Travellers

3. Confirm booking

Choose departures and see total price to the right

We always show the lowest available prices!

Going Out: Copenhagen (CPH) - Geneva (GVA)

Day	Depart	Arrive	Flex Fare	Low Fare
There are no flights available on dates you selected.				

This could be due to a number of reasons:

- We are not flying this route on the selected date(s).
- We only offer this destination as a return flight or a One way flight.

[< Prev Day](#)[Next Day >](#)
Coming Back: Geneva (GVA) - Copenhagen (CPH)

Day	Depart	Arrive	Flex Fare	Low Fare
There are no flights available on dates you selected.				

This could be due to a number of reasons:

- We are not flying this route on the selected date(s).
- We only offer this destination as a return flight or a One way flight.

[< Prev Day](#)[Next Day >](#)

New search

☒ Round Trip
 ☐ One Way

From

Copenhagen (CPH)

To

Geneva (GVA)

Date to fly out

28 Apr 3 Days Before &

Return Date

02 May 3 Days Before &

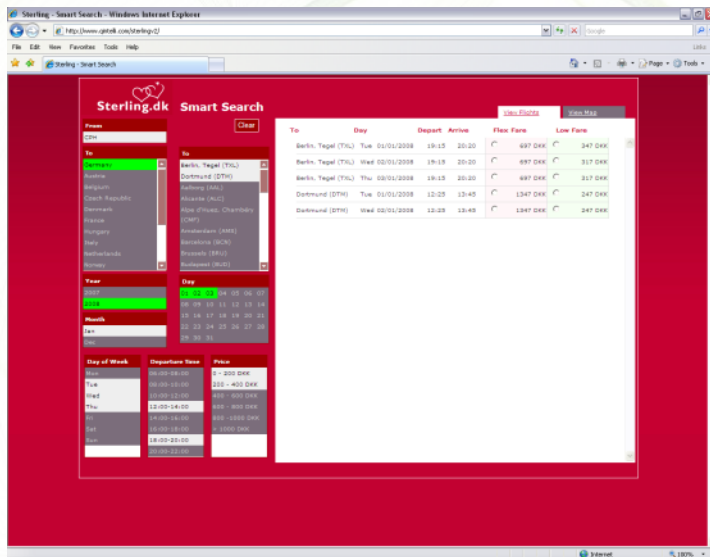
Passengers

1 Adult

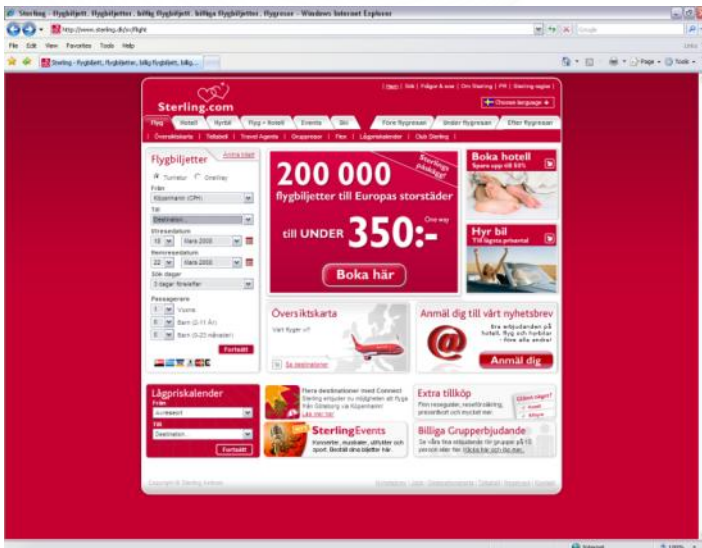
0 Children (2 - 11 years)

0 Infants (0-23 months)

QV Sterling vs. Sterling



- Always find a flight



- Destination
- ↓
- Date
- ↓
- Time
- ↓
- Flight
- ↓
- Fare



Smart Search

[View Flights](#)[View Map](#)

From

CPH

Clear

To

Austria
Belgium
Czech Republic
Denmark
France
Germany
Hungary
Italy
Netherlands
Norway

To

Aalborg (AAL)
Alicante (ALC)
Alpe d'Huez, Chambéry (CMF)
Amsterdam (AMS)
Barcelona (BCN)
Berlin, Tegel (TXL)
Brussels (BRU)
Budapest (BUD)
Chambéry (CMF)

Year

2007

2008

Month

Jan

Dec

Day

01 02 03 04 05 06 07
08 09 10 11 12 13 14
15 16 17 18 19 20 21
22 23 24 25 26 27 28
29 30 31

Sterling - Smart Search

Day of Week

Mon
Tue
Wed
Thu
Fri
Sat
Sun

Departure Time

06:00-08:00
08:00-10:00
10:00-12:00
12:00-14:00
14:00-16:00
16:00-18:00
18:00-20:00

Price

0 - 200 DKK
200 - 400 DKK
400 - 600 DKK
600 - 800 DKK
800 - 1000 DKK
> 1000 DKK

To	Day	Depart	Arrive	Flex Fare	Low Fare
Aalborg (AAL)	Mon 31/12/2007	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Mon 07/01/2008	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Mon 14/01/2008	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Mon 21/01/2008	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Mon 10/12/2007	07:00	07:45	<input type="radio"/>	263 DKK
Aalborg (AAL)	Mon 17/12/2007	07:00	07:45	<input type="radio"/>	263 DKK
Aalborg (AAL)	Mon 24/12/2007	07:00	07:45	<input type="radio"/>	639 DKK
Aalborg (AAL)	Tue 11/12/2007	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Tue 18/12/2007	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Tue 08/01/2008	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Tue 15/01/2008	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Tue 25/12/2007	07:00	07:45	<input type="radio"/>	263 DKK
Aalborg (AAL)	Tue 04/12/2007	07:00	07:45	<input type="radio"/>	Sold out
Aalborg (AAL)	Wed 12/12/2007	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Wed 19/12/2007	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Wed 02/01/2008	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Wed 09/01/2008	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Wed 16/01/2008	07:00	07:45	<input type="radio"/>	243 DKK
Aalborg (AAL)	Wed 26/12/2007	07:00	07:45	<input type="radio"/>	263 DKK



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[View Flights](#)[View Map](#)**From**

CPH

Clear**To**

Austria
Belgium
Czech Republic
Denmark
France
Germany
Hungary
Italy
Netherlands
Norway

To

Aalborg (AAL)
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Year

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Day

01 02 03 04 05 06 07

08 09 10 11 12 13 14

15 16 17 18 19 20 21

22 23 24 25 26 27 28

29 30 31

Day of Week**Departure Time****Price**

Mon

06:00-08:00

0 - 200 DKK

Tue

08:00-10:00

200 - 400 DKK

Wed

10:00-12:00

400 - 600 DKK

Thu

12:00-14:00

600 - 800 DKK

Fri

14:00-16:00

800 - 1000 DKK

Sat

16:00-18:00

> 1000 DKK

Sun

18:00-20:00

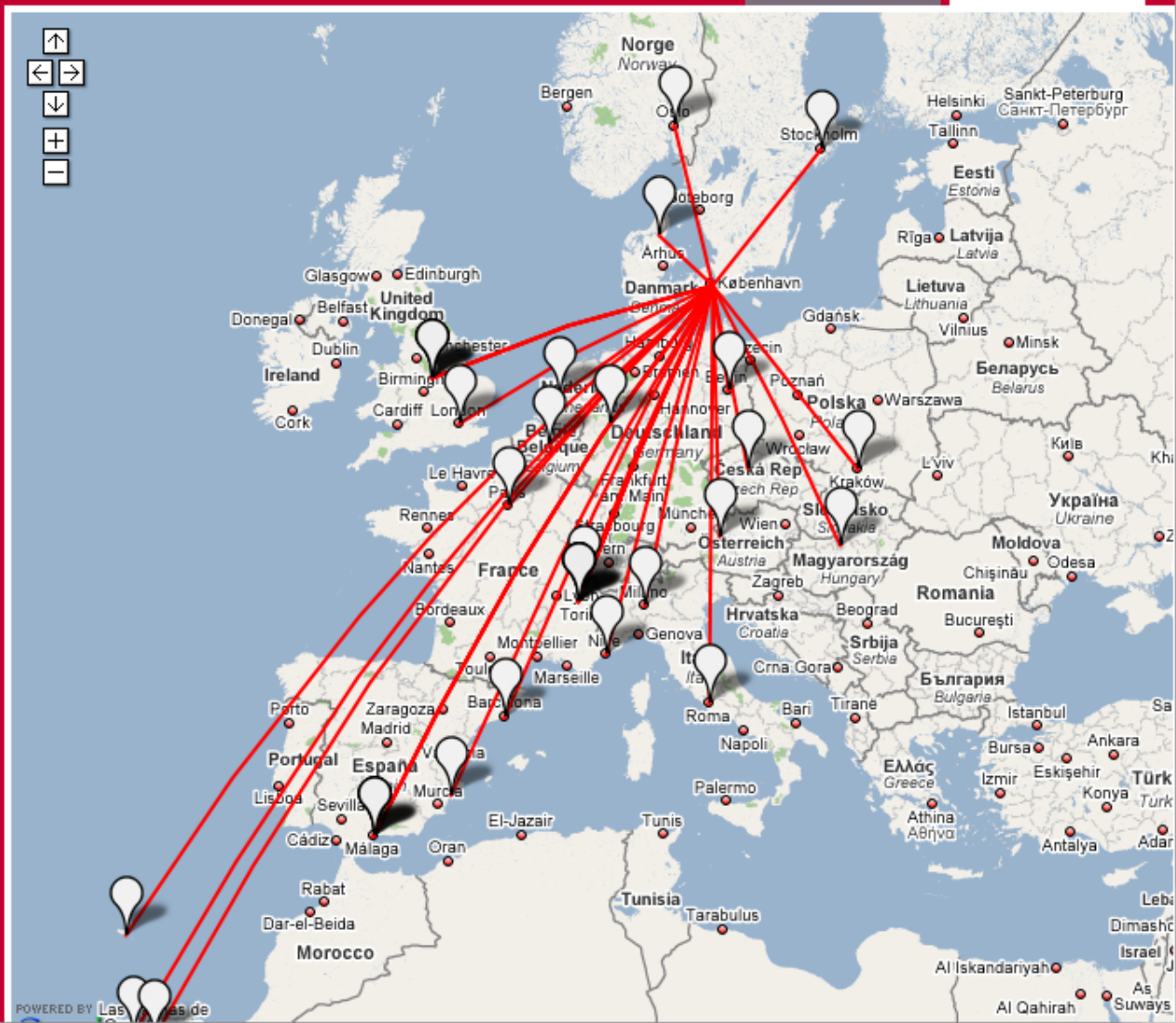


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[View Flights](#)[View Map](#)

From		To	
CPH		Aalborg (AAL)	
To		Day	
Austria		01 02 03 04 05 06 07	
Belgium		08 09 10 11 12 13 14	
Czech Republic		15 16 17 18 19 20 21	
Denmark		22 23 24 25 26 27 28	
France		29 30 31	
Germany			
Hungary			
Italy			
Netherlands			
Norway			
Year		Month	
2007		Jan	
2008		Dec	
Day of Week		Departure Time	
Mon		06:00-08:00	
Tue		08:00-10:00	
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Thu		12:00-14:00	
Fri		14:00-16:00	
Sat		16:00-18:00	
Sun		18:00-20:00	
Price			
0 - 200 DKK			
200 - 400 DKK			
400 - 600 DKK			
600 - 800 DKK			
800 - 1000 DKK			
> 1000 DKK			



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[View Flights](#)[View Map](#)**From**

CPH

Clear

To

Belgium

Czech Republic

Denmark

France

Germany

Hungary

Italy

Netherlands

Norway

Poland

To

Aalborg (AAL)

Alicante (ALC)

Amsterdam (AMS)

Barcelona (BCN)

Berlin, Tegel (TXL)

Brussels (BRU)

Budapest (BUD)

Costa del Sol, Malaga

(AGP)

Derby, East Midlands (EMA)

Year

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Month

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Brussels (BRU)
Budapest (BUD)
Derby, East Midlands (EMA)
Dortmund (DTM)
East Midlands Airport (EMA)
Krakow (KRK)

Year

2007
2008

Day

01	02	03	04	05	06	07
08	09	10	11	12	13	14
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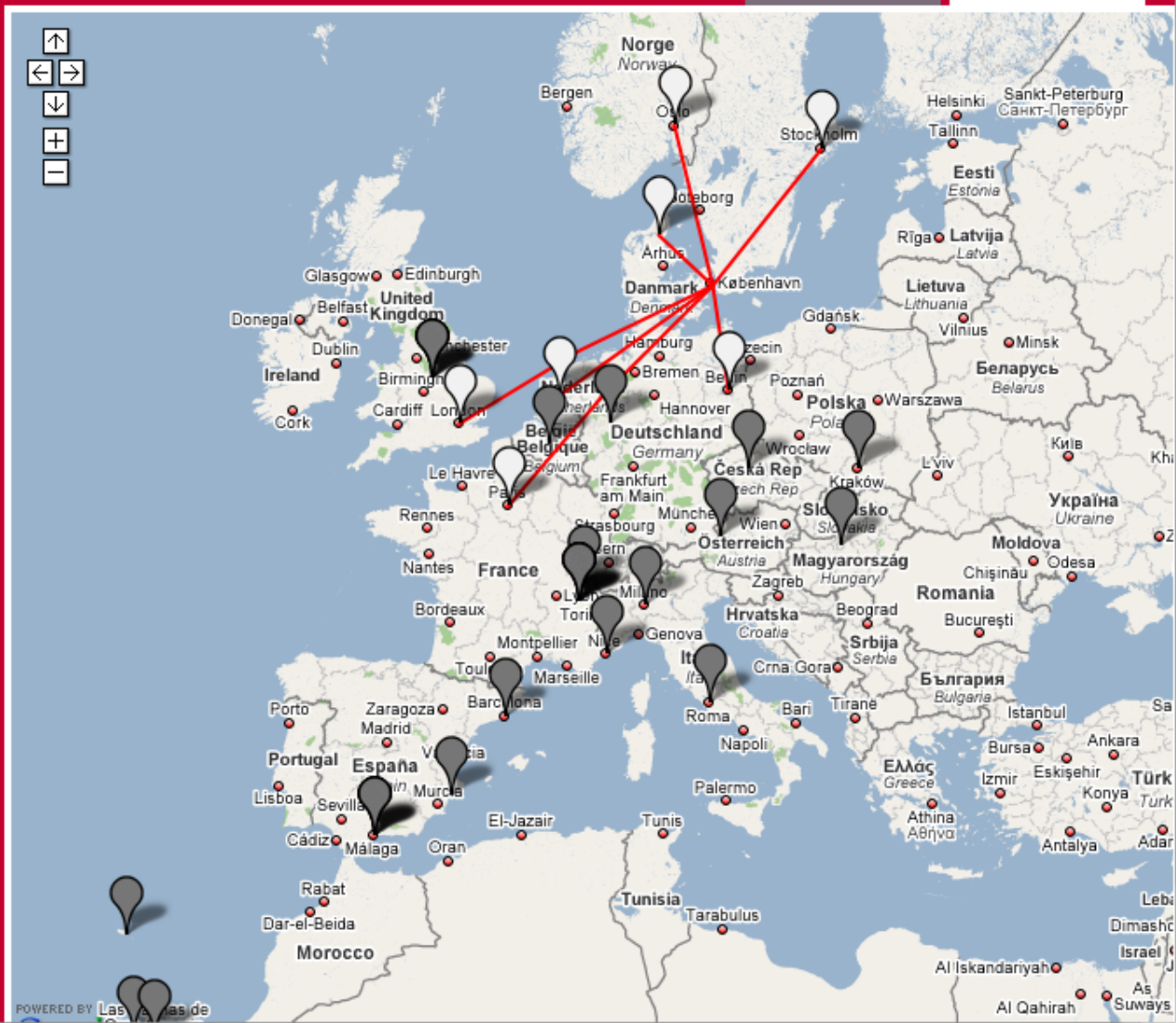
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800 - 1000 DKK
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Sterling.dk Smart Search

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From		To	
CPH		Aalborg (AAL)	
To		Day	
Denmark France Germany Netherlands Norway Sweden United Kingdom Austria Belgium Czech Republic		Amsterdam (AMS) Berlin, Tegel (TXL) London, Gatwick (LGW) Oslo (OSL) Paris, Charles de Gaulle (CDG) Stockholm, Arlanda (ARN) Alicante (ALC) Alpe d'Huez, Chambéry	
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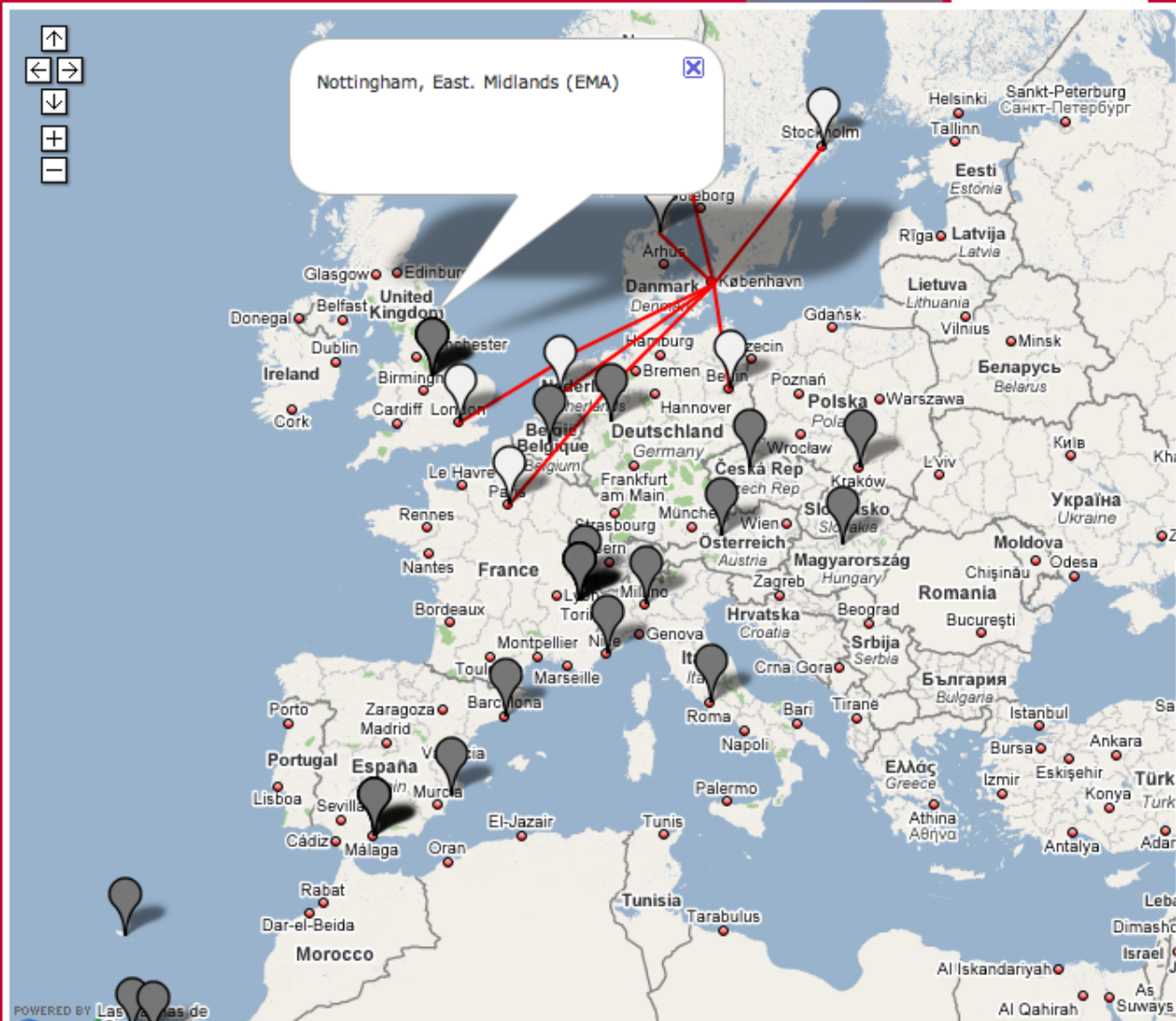
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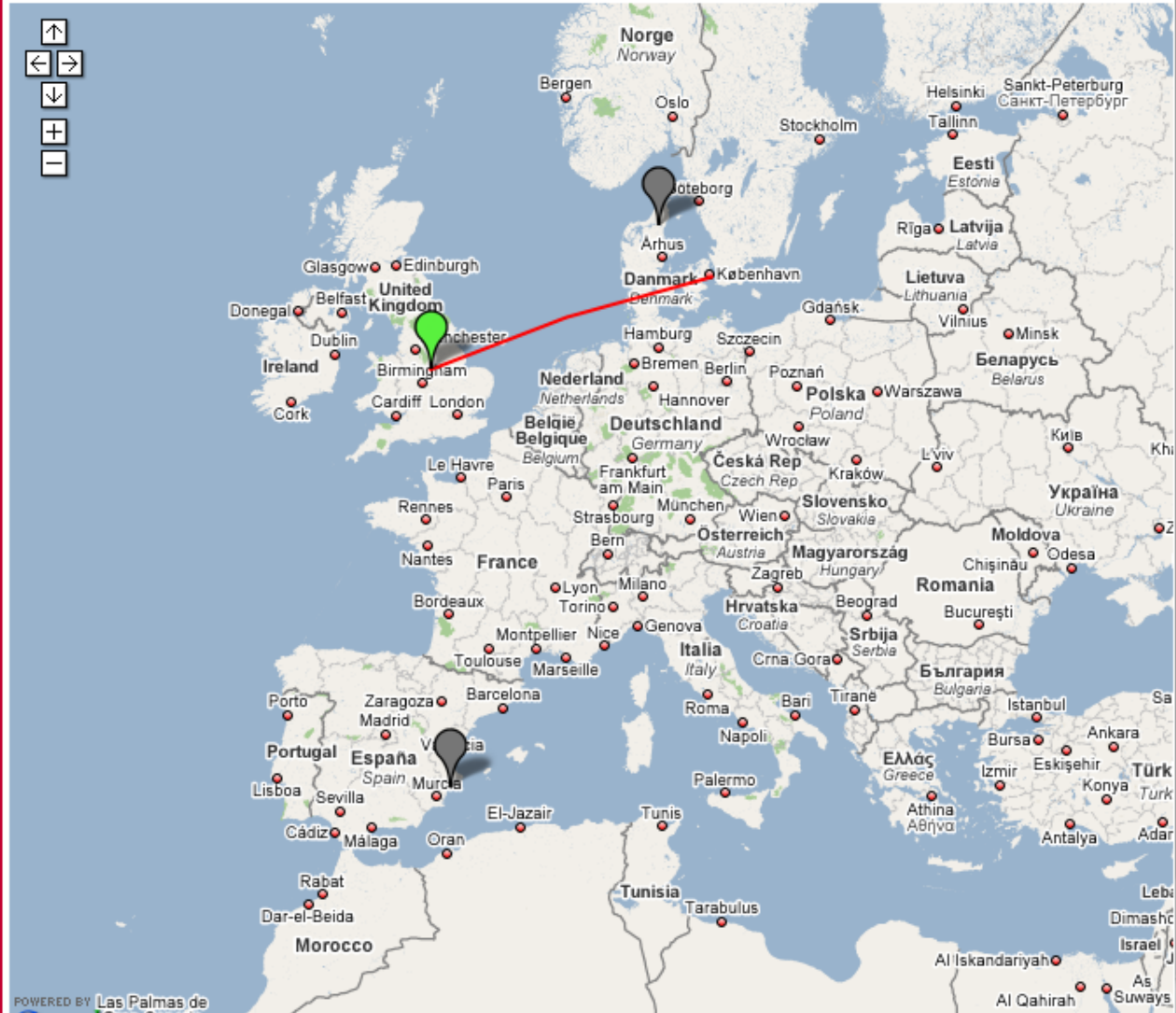
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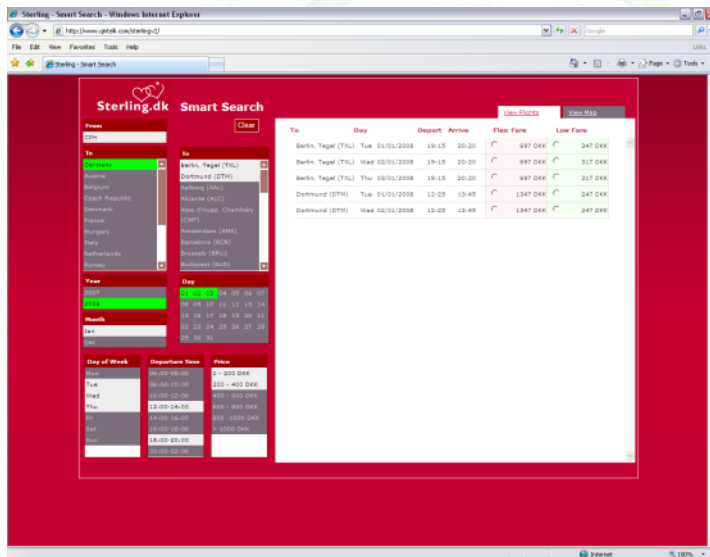
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800 - 1000 DKK

> 1000 DKK

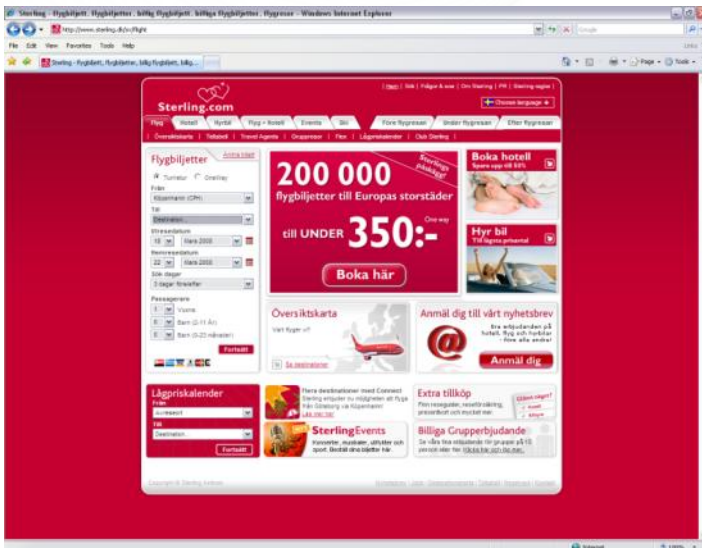


QV Sterling vs. Sterling



- Always find a flight

- Associations
- Data aggregation
- Slick interactive UI
- Real time integration
- ...



- Destination



- Date



- Time



- Flight



- Fare

What can web 2.0 tell us about BI 2.0?

End User

- Work the way your mind works
- Visual
- Click-interactive
- Different views of the data
- Collaborative
- Always on
- Hide complexity
- Risk free

Developers

- Leave the data as it is and where it is
- Low total cost
- Web based
- Fewer clicks/more done

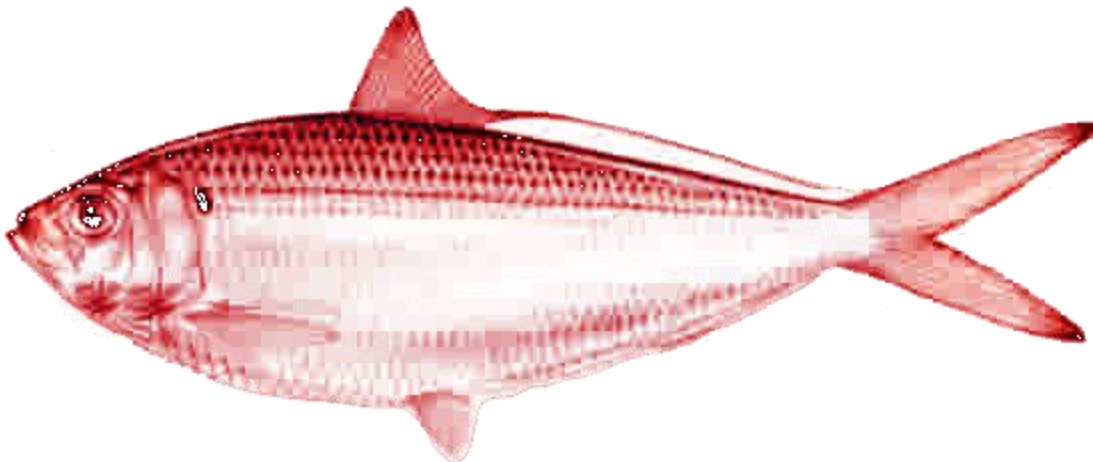
New business models are simply a red herring

Business Model

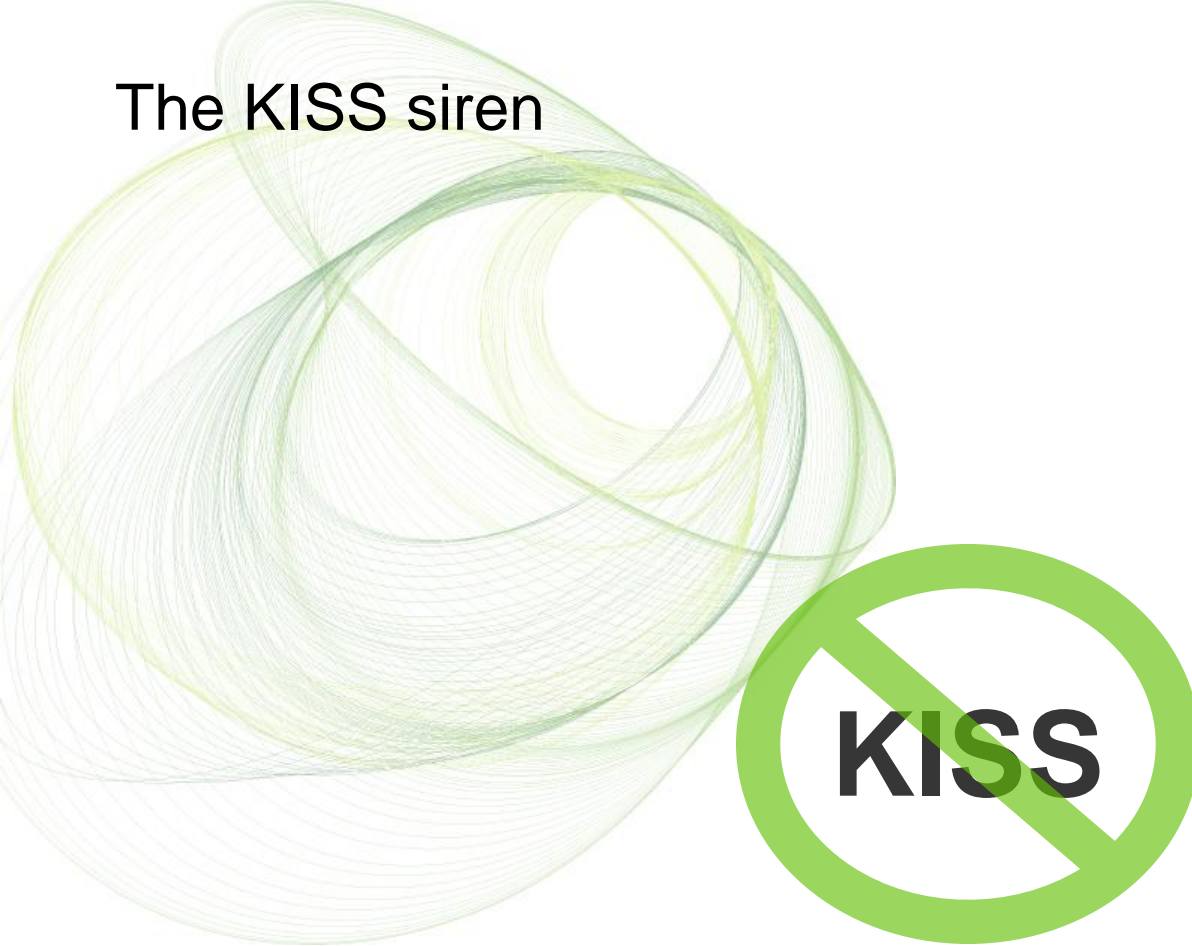
- SAAS
- Open source
- Premise

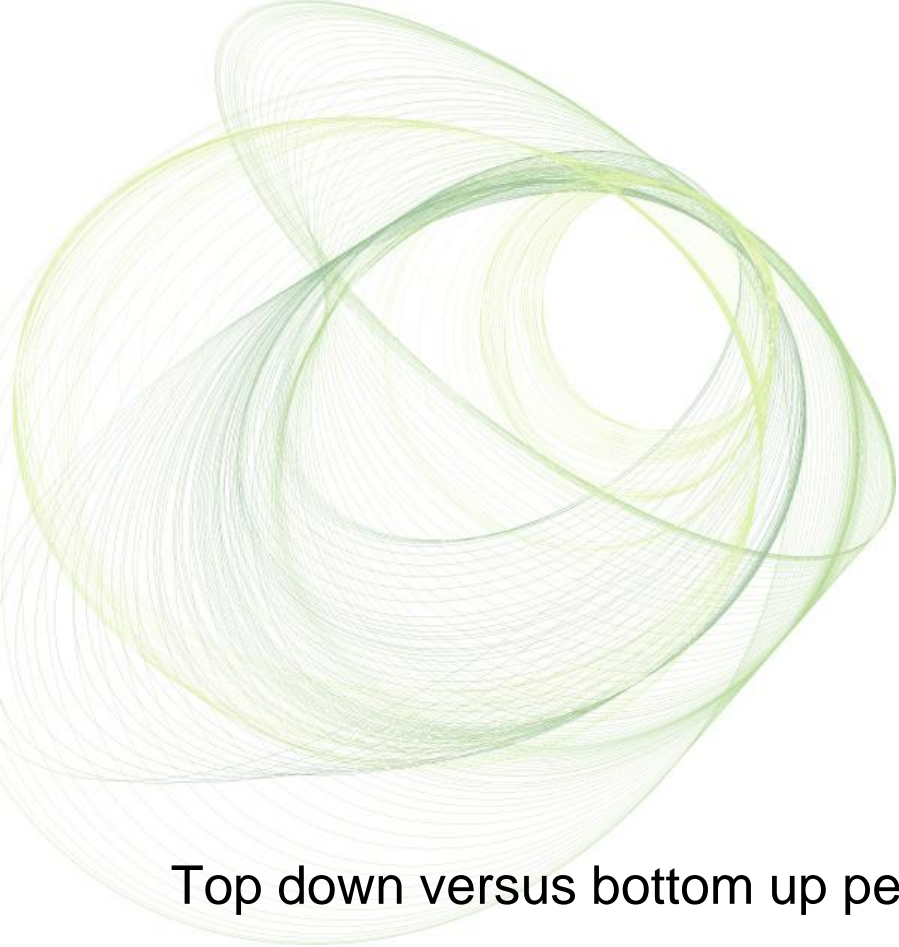
Technology

- Low cost
- Short implementation
- Usable
- Sell bottom up
- Easy upgrade/stay current
- Freedom from IT
- Community



The KISS siren





Top down versus bottom up performance management

What business are our competitors in?



SAS is the **leader** in business intelligence and analytical software and services. Customers at more than 44,000 sites use SAS software to **improve performance** through insight from data, resulting in faster, more accurate business decisions; more profitable relationships with customers and suppliers; compliance with governmental regulations; research breakthroughs; and better products and processes. Only SAS offers leading data integration, storage, analytics and business intelligence applications within a comprehensive **enterprise intelligence platform**. Since 1976, SAS has been giving customers around the world THE POWER TO KNOW®.



Cognos, an IBM company, is the **world leader** in business intelligence and **performance management** solutions. It provides world-class **enterprise planning** and BI software and services to help companies plan, understand and **manage financial and operational performance**. Cognos was acquired by IBM in January 2008.



As an independent business unit within SAP, Business Objects transforms the way the world works by connecting people, information and businesses. Together with one of the industry's strongest and most diverse partner networks, the company delivers **business performance optimization** to customers worldwide across all major industries, including financial services, retail, consumer-packaged goods, healthcare and public sector. With open, heterogeneous applications in the areas of governance, risk and compliance; **enterprise performance management**; and business intelligence; and through global consulting and education services, Business Objects enables organizations of all sizes around the globe to close the loop between **business strategy and execution**.



Hyperion Solutions Corporation is the **global leader** in **Business Performance Management** software. More than 10,000 customers – including 91 of the Fortune 100 – rely on Hyperion software to translate **strategies into plans, monitor execution** and provide insight to **improve financial and operational performance**. Hyperion combines the most complete set of interoperable applications with the leading Business Intelligence platform to support and create Business Performance Management solutions.

What business are our competitors in?



SAS is the **leader** in business intelligence and analytical software and services. Customers more than 44,000 sites use SAS software to **improve performance** from data, resulting in faster, more accurate business decisions; more profitable relationships with customers and suppliers; compliance with governmental regulations; research and better products and processes. Only SAS integrates leading data integration, analytics and business intelligence applications within a comprehensive **enterprise intelligence platform**. Since 1976, SAS has been giving customers around the world THE POWER TO KNOW®.

Leader

[which]

Improves performance

[via an]

Enterprise intelligence platform



Cognos, an IBM company, is the world leader in business intelligence and **performance management** solutions. It provides world-class **enterprise planning** and BI solutions that enable companies plan, understand and manage financial and operational **performance**. Cognos was acquired by IBM in January 2008.

World leader

[which]

manages financial and operational performance

[via an]

performance management [and] enterprise planning

World leader

[which]

manages financial and operational performance

[via an]

performance management [and] enterprise planning



As an independent business unit within SAP, Business Objects transforms the way the world works by connecting people, information and businesses. Together with one of the world's most diverse partner networks, the company delivers **business performance optimization** to customers worldwide across all major industries, including financial services, retail, healthcare and public sector. With open, heterogeneous applications in the areas of governance, risk and compliance; **enterprise performance management**; and **enterprise intelligence**; and through global consulting and education services, Business Objects empowers organizations of all sizes around the globe to close the loop between **business strategy and execution**.

Independent

[which]

delivers business performance optimization [and] close the loop between business strategy and execution

[via an]

enterprise performance management [and] enterprise planning

Independent

[which]

delivers business performance optimization [and] close the loop between business strategy and execution

[via an]

enterprise performance management [and] enterprise planning



Hyperion Solutions Corporation is the global leader in **Business Performance Management** software. More than 10,000 customers – including 91 of the Fortune 100 – use Hyperion software to translate **strategies into plans, monitors execution** and **improve financial and operational performance**. Hyperion combines leading computer science applications with the leading Business Intelligence platform to support and create **Business Performance Management** solutions.

Global leader

[which]

Translates strategies into plans, monitors execution [and] improves financial and operational performance

[via an]

Business Performance Management

Global leader

[which]

Translates strategies into plans, monitors execution [and] improves financial and operational performance

[via an]

Business Performance Management

What business are our competitors in?

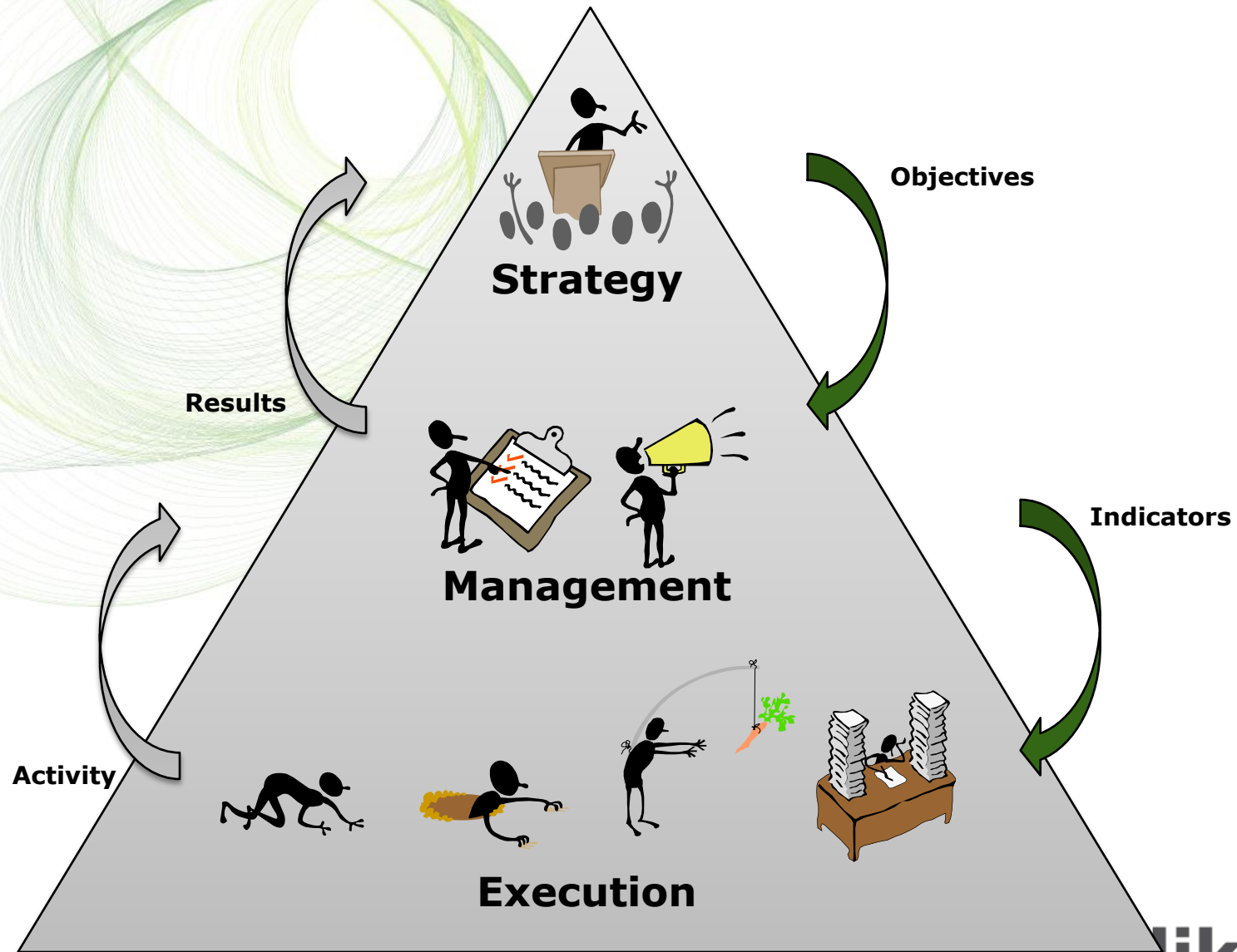


Hypersasonos Objects

(recently acquired by IBAPacleSoft)

Driving corporate performance through the use of software to align strategy and execution

Corporate Performance Management

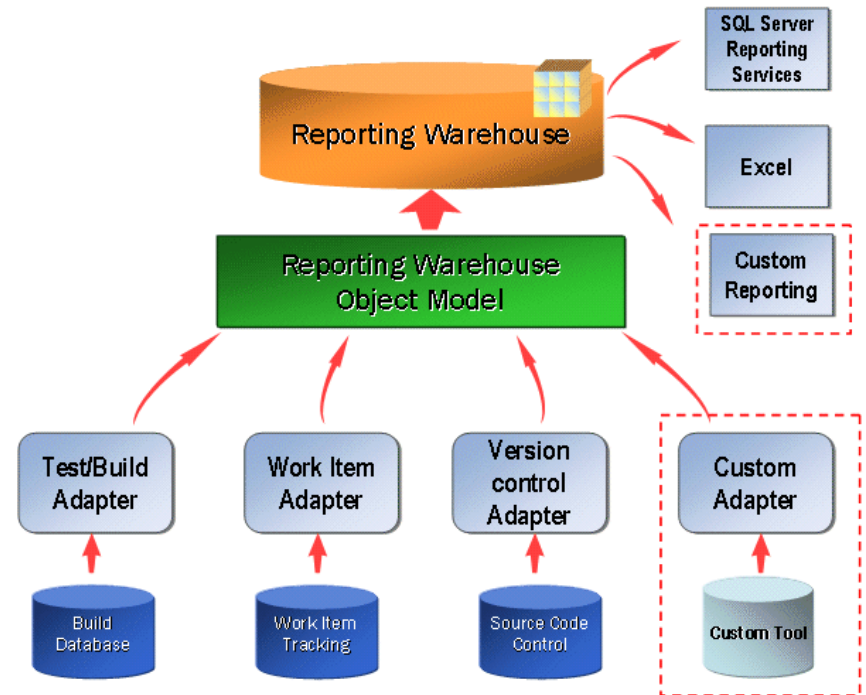


Coincidence?

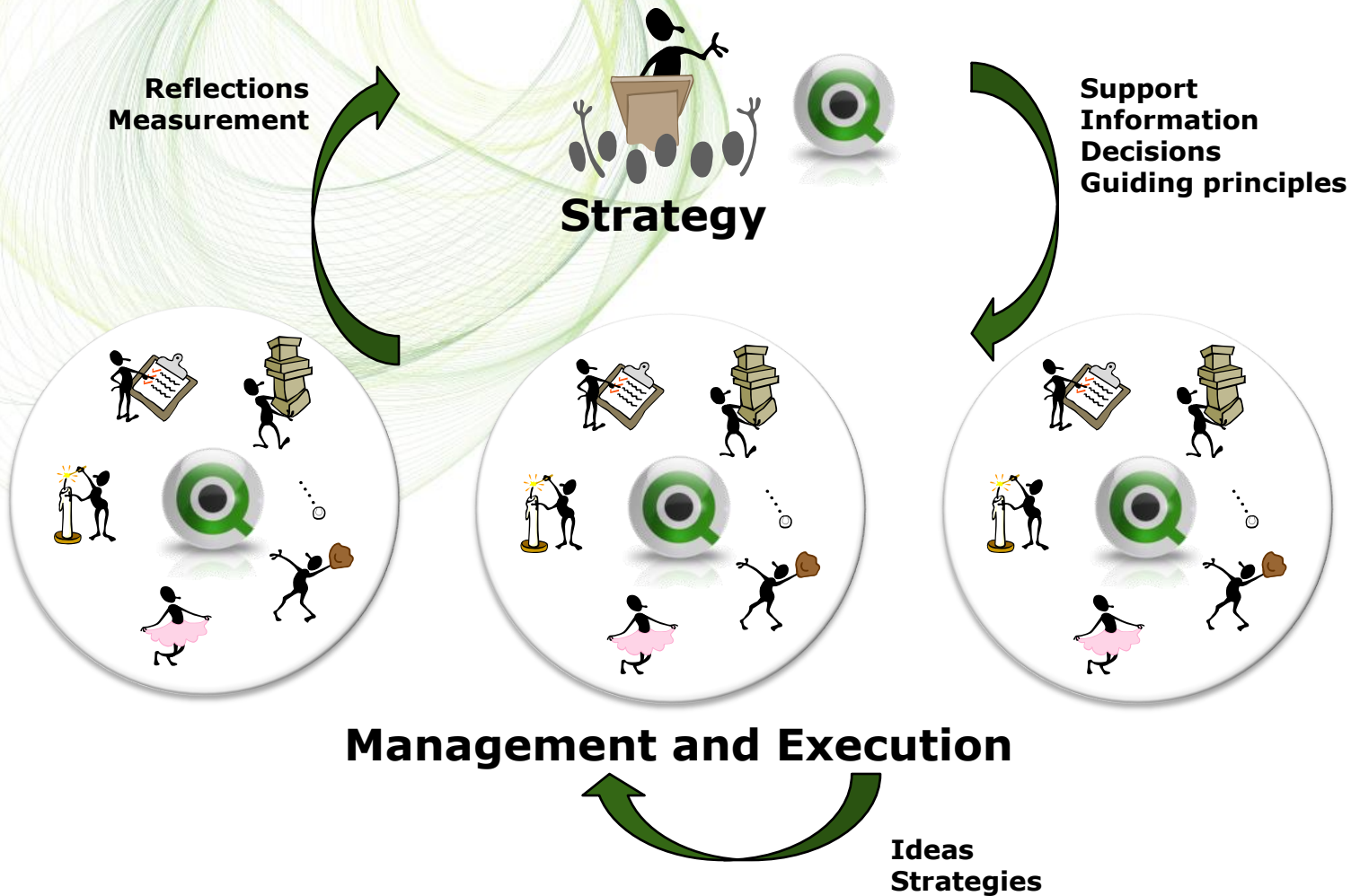
Corporate Performance Management



Data Warehouse Management

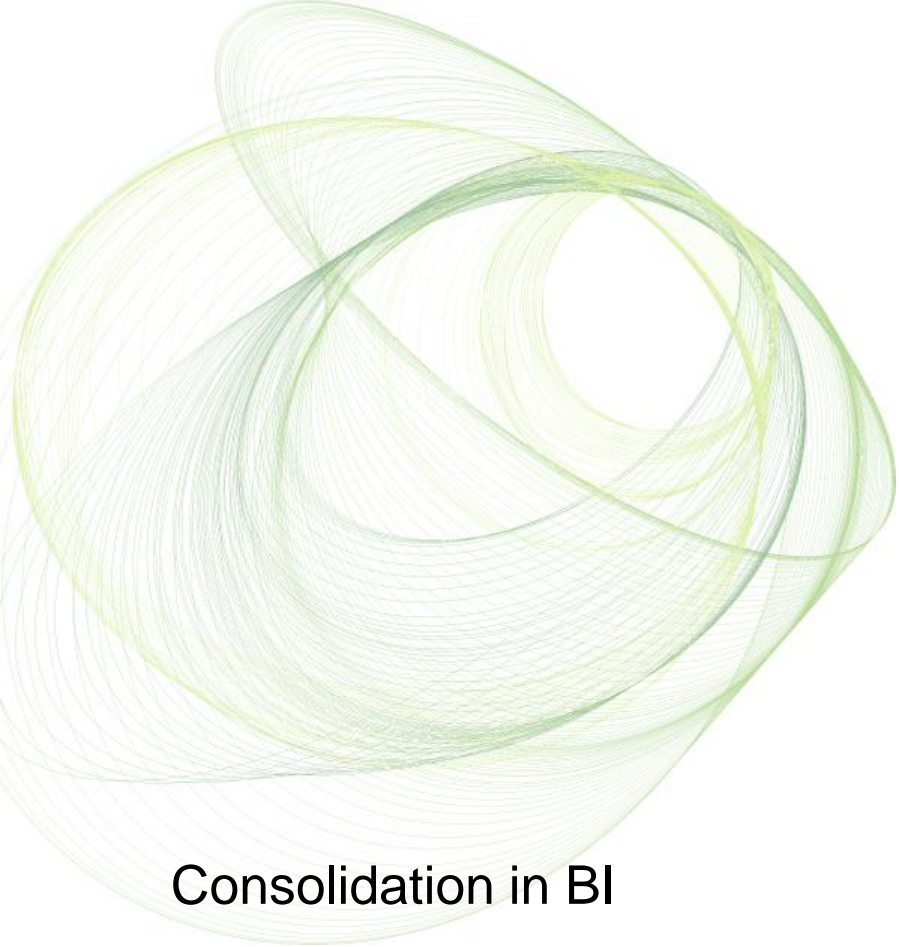


The new (old) vision for performance management



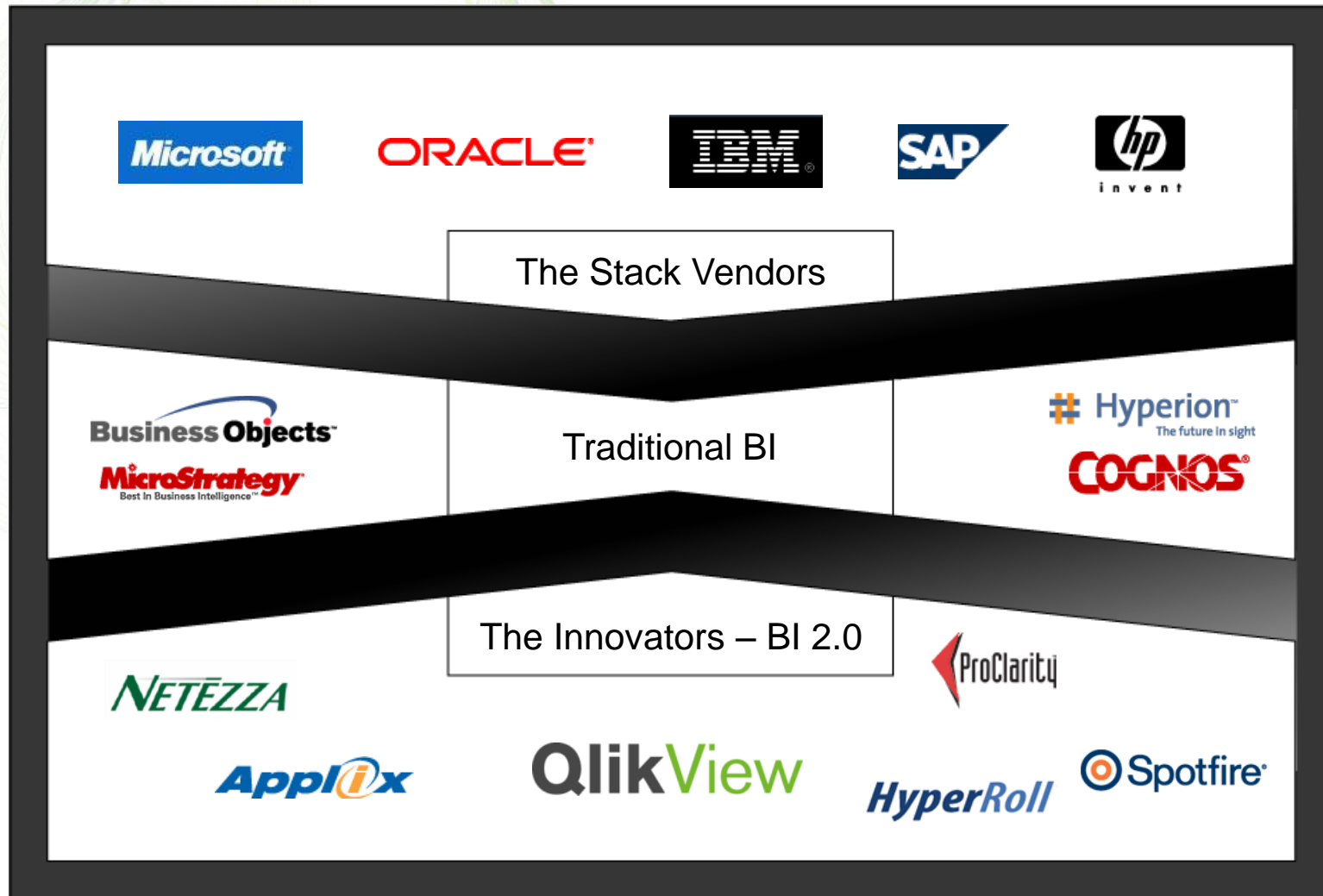
The practical reality

- Toyota Production System
 - The right process will produce the right results
 - Add value to the organization by developing your people and partners
 - Continuously solving root problems drives organizational learning (Kaizen, 改善)
- Google
 - 20% spent on “own projects”
 - Free food, laundry, snacks, coffee
 - High density offices
 - Flat reporting structures

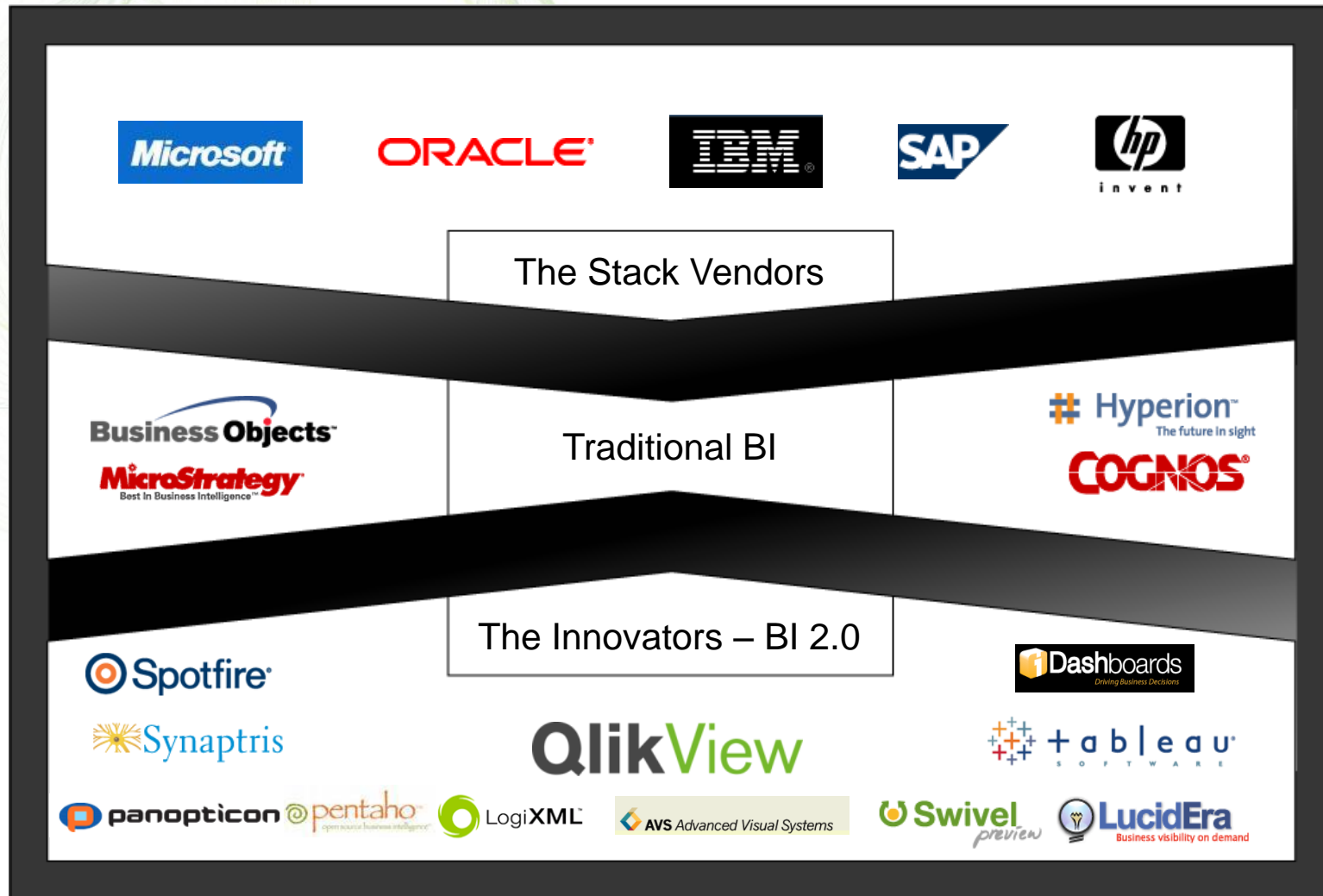


Consolidation in BI

The Great BI Squeeze – 2005



The Great BI Squeeze – 2007



The Great BI Obsolescence



ORACLE

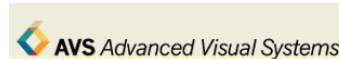


The Stack Vendors

The Innovators –
BI 2.0



QlikView



QlikView

The Great BI Obsolescence



ORACLE



Top Down Traditional Commodity BI

The Innovator –
Simple, Visual, Everyone

QlikView

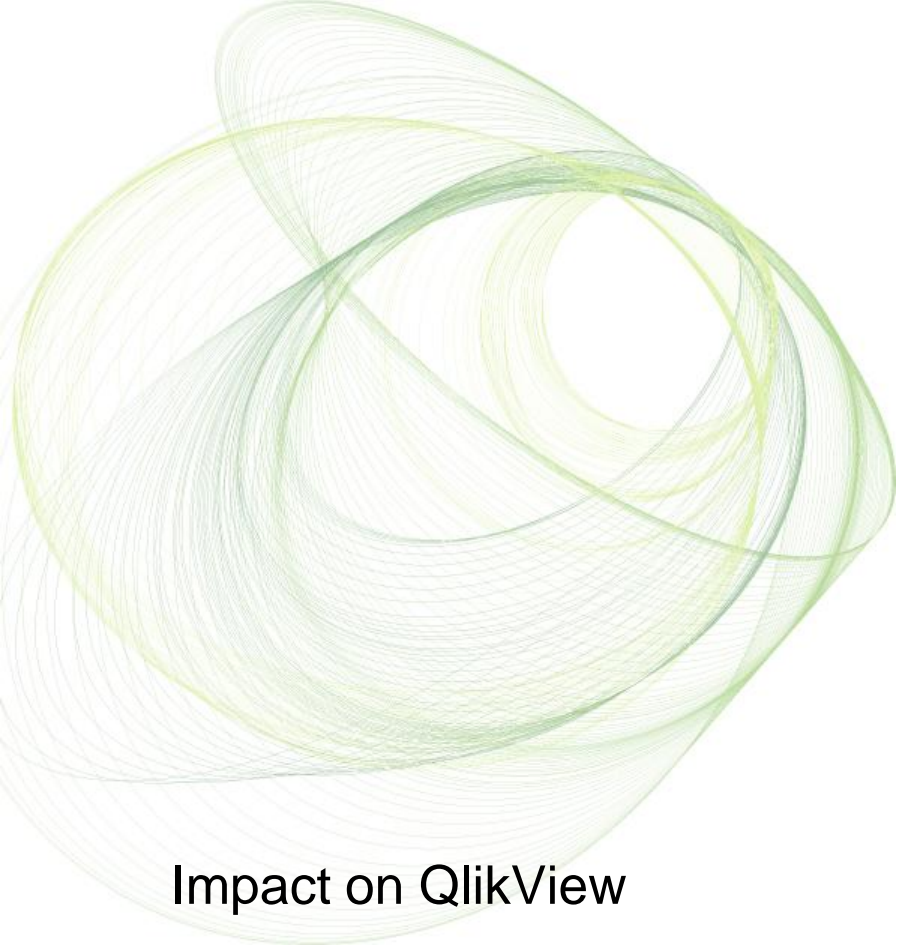


QlikView

Industry Trends

A decorative graphic consisting of several overlapping, swirling lines in various shades of green, creating a sense of motion and complexity. The lines are thin and translucent, allowing them to overlap and create darker green areas where they intersect.

- Consumerization of enterprise software
- Top down vs. bottom up management
- Consolidation of BI



Impact on QlikView

Our Mission



Simplifying Analysis For Everyone

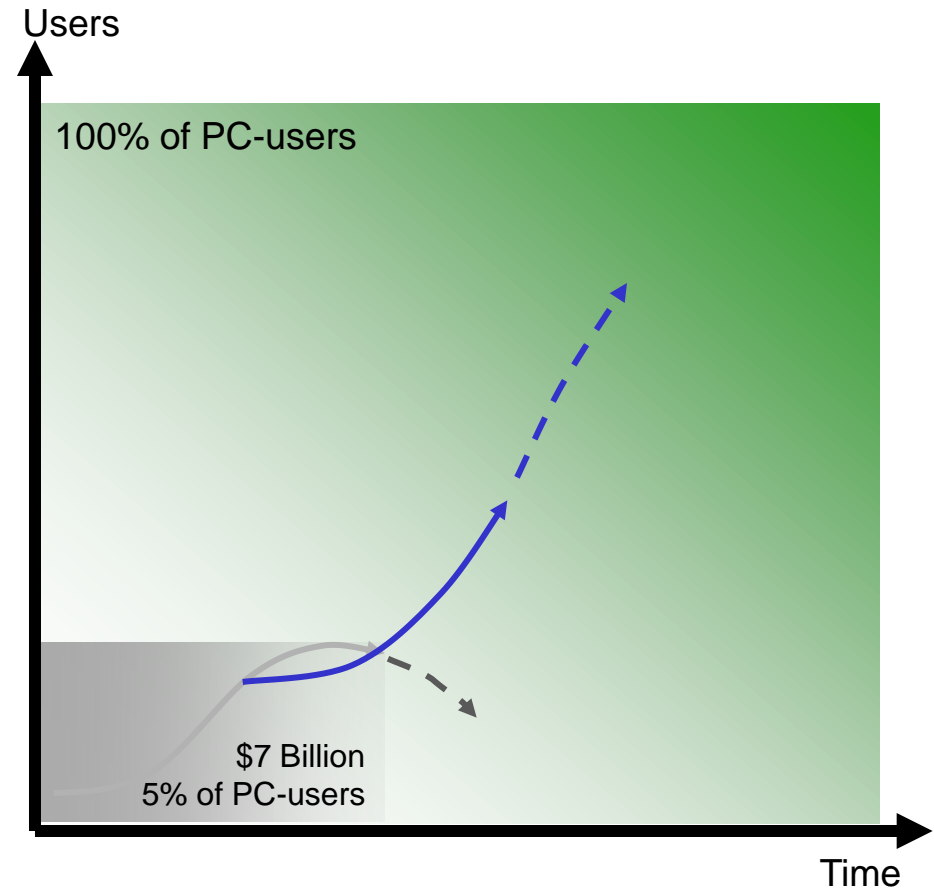
Technology Adoption Market Opportunity

Traditional BI

- Average implementation time¹:
 - **17 months in total**; 5 months to deploy the first usable analytic application
- Mean annual expenditure on BI software²:
 - **\$1.1 million** for companies with >1,000 employees
- Project success rate¹:
 - **31% success rate, at best**
- Meeting needs - right data to right person²:
 - **Only 36% are confident** that reports and dashboards deliver the right data, to the right person, at the right time

QlikView

- Average implementation time:
 - **10 days**
- Mean annual expenditure on BI software:
 - **Hundreds of thousands of dollars**; in house deployment resources
- Project success rate:
 - **99% success rate**
- Meeting needs - right data to right person:
 - **Reaches up to 100% of potential users**



¹ DM Review & IDC Business Intelligence Survey, October 2006, 2004
(Material on implementation time not available in 2006 survey)

² InfoWorld & IDC Business Intelligence Survey, October 2007

QlikTech's Core Value Proposition



- Associative analysis
- Power AND Simplicity
- Everyone
- Seeing Is Believing



 17 months
\$12.8M
65% fail

 < 30 days to deploy
98% success