REQUIREMENTS & POSITIONING

Are They Really The Same?

John Mansour





Agenda

Role Play

Connecting the dots

Creating requirements & positioning

>Two for one

ROLE PLAY I

The Next Release?



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ROLE PLAY II



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REQUIREMENTS & POSITIONING: ARE THEY REALLY THE SAME?





REQUIREMENTS & POSITIONING: ARE THEY REALLY THE SAME?







Perspective

The business reasons you build products/features...

> are the same reasons target customers buy them

CONNECTING THE DOTS





Requirements & Positioning

CONNECTING THE DOTS





Requirement vs. Value Anchor

Requirement

- ✓ Target customer scenario
- ✓ Task being performed
- ✓ Poses a problem
- ✓ Critical to solve
- ✓ You CAN'T solve today
- √ Features required

> Value Anchor

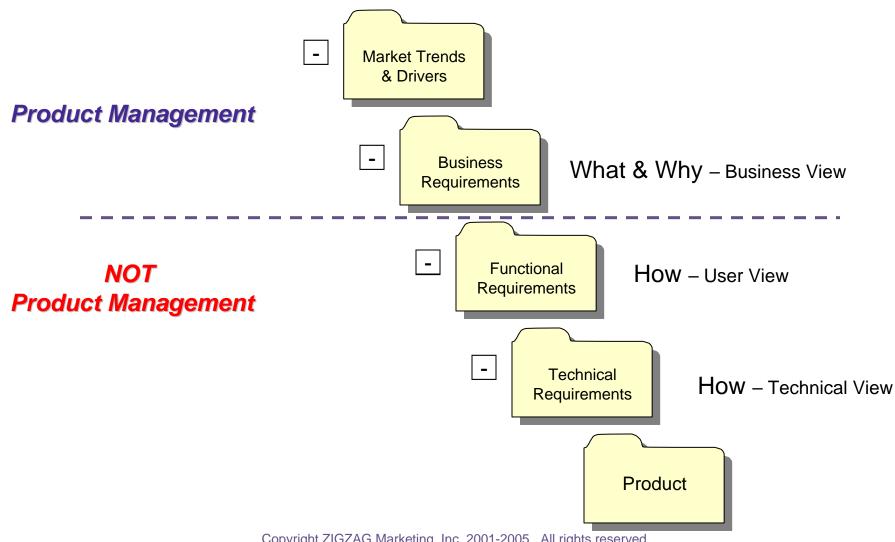
- ✓ Target customer scenario
- ✓ Task being performed
- ✓ Poses a problem
- ✓ Critical to solve
- ✓ You CAN solve today
- ✓ Features positioned

CREATING REQUIREMENTS





The Requirements Hierarchy





Defining Your Requirements

Target Customer Map

SAMPLE: Software Company Map

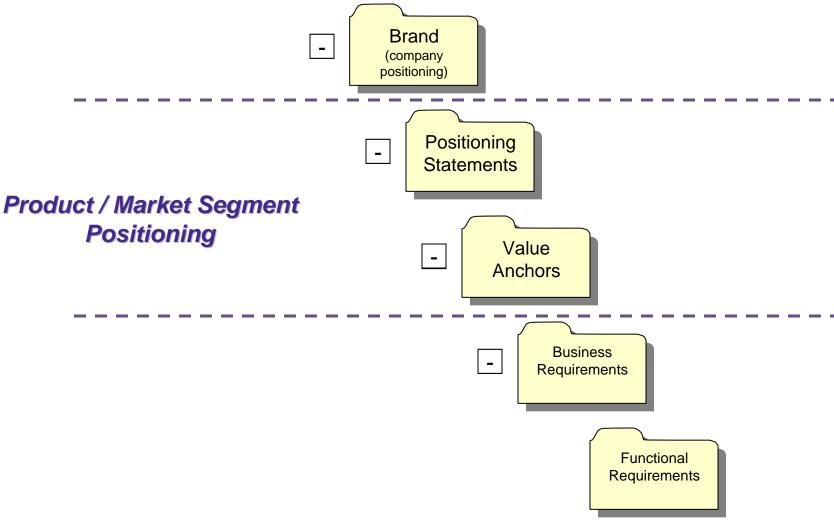
Design & Implement Support Plan Market Sell Build Answer calls Gather market info Create project plan Qualify leads Assess current Create content Perform gap analysisSend patches •Write requirements Assign resources Schedule demos Create campaign Populate knowledge Calculate ROI Track progress •Create project plan •Track responses Negotiate contracts base

CREATING POSITIONING





The Positioning Hierarchy





Defining Your Positioning

Target Customer Map

SAMPLE: Software Company Map

Design & Implement Plan Market Sell Support Build Answer calls Gather market info Create project plan Qualify leads Assess current Create content Perform gap analysisSend patches Write requirements Assign resources Schedule demos Create campaign Populate knowledge Calculate ROI Track progress •Create project plan •Track responses Negotiate contracts base

TWO FOR ONE



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Two for One Requirements

One business requirement usually takes multiple releases to satisfy

√Write it once

√ "Save As..." and add more features



Managing Feature Requests MAP TO REQUIREMENTS

Requirement 1	Requirement 2	Requirement 3	Requirement 4
Enhancement 1Enhancement 2Enhancement 3		Enhancement 1Enhancement 2	Enhancement 1Enhancement 2Enhancement 3
•Enhancement 4			
Enhancement 5Enhancement 6			
•Enhancement 7			



Two for One *Positioning*

Reuse business requirement documents

√ "Save As..." and

✓ Message to each market segment

POSITIONING REALITY CHECK!



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Changing Your Positioning *Target Customer Map*

SAMPLE: Software Company Map

Design & Implement Support Plan Market Sell Build Answer calls Gather market info Create project plan Qualify leads Assess current Create content Perform gap analysisSend patches •Write requirements Assign resources Schedule demos Create campaign Populate knowledge Calculate ROI Track progress •Create project plan Track responses Negotiate contracts base New feature New feature

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